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First Tech Federal Credit Union Named “Best-in-State” Credit Union by Forbes

For the second consecutive year, the credit union was honored for exceptional service and innovation

HILLSBORO, Ore. – July 16, 2019 – Today, [First Technology Federal Credit Union](#), the nation’s premier credit union serving technology companies, announced their ranking as one of Oregon’s top credit unions in Forbes’ [“Best-in-State Credit Unions”](#) list for the second consecutive year.

To compile this list, Forbes partnered with the statistics and consumer survey company [Statista](#) to survey more than 25,500 customers in the U.S. for their opinions on their current and former banking relationships. Banks and credit unions were judged on overall recommendation and satisfaction, as well as five different subdimensions including Trust, Terms & Conditions, Branch Services, Digital Services and Financial Advice.

First Tech’s highest ranking categories were trust and terms and conditions, closely followed by branch services, digital services and financial advice. Overall, First Tech earned a general recommendation rate of 89% among surveyed parties.

“At First Tech, we are committed to being the best financial partner to our members throughout every season of their lives,” said Greg Mitchell, president and CEO at First Tech. “We strive to offer exceptional member service and financial insight, and we’re honored to be recognized for these attributes on a national scale as a best in state credit union for the second consecutive year.”

In total, 149 unique banks and 182 unique credit unions were awarded - just 2.8% of all banks and 3.3% of all credit unions in the U.S. The methodology behind this list was to reinforce the value of partnering with smaller local banks and credit unions. Considering the increasing presence of online banking, Forbes felt it crucial to demonstrate the advantages to smaller banks and credit unions in regards to customer service, accessibility and financial advice.

To learn more about First Tech and explore membership options, visit

<https://www.firsttechfed.com/Discover-First-Tech/Discover-First-Tech/Become-a-Member>.

About First Tech Federal Credit Union

[First Technology Federal Credit Union](https://www.firsttechfed.com) is a \$12+ billion institution headquartered in San Jose, California. It is the nation's premier credit union serving the world's leading technology-oriented companies and their employees, including HP Inc., Hewlett Packard Enterprise, Microsoft, Agilent, Intel, Cisco, Amazon, Nike, Intuit, Google, and more. First Tech is recognized as the industry catalyst for delivering effortless banking experiences to more than 560,000 members through its 41 branch locations, more than 5,400 CO-OP Shared Branch locations, 30,000 CO-OP Network ATMs, and online platforms. First Tech offers a full range of financial services, including traditional banking, online banking, mortgages, financial planning, various consumer loans, and insurance services. Federally insured by NCUA. Equal Housing Lender. For more information, visit www.firsttechfed.com.