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FIRST TECHNOLOGY FEDERAL CREDIT UNION ANNOUNCES EXECUTIVE PROMOTIONS OF TIFFANY JEW AND BERNARD PUTZ

(SAN JOSE, Calif.) – December 11, 2018 – [First Technology Federal Credit Union](#), the nation's premier credit union serving technology companies, has promoted Tiffany Jew to Vice President, Experience Center Channel Operations and Bernard Putz to Vice President, Enterprise Program Management Office (EPMO) and Enterprise Solutions.

As Vice President of Experience Center Channel Operations, Jew will manage all operational aspects of the retail channel including development and execution of sales and service strategies, human resource management and incentive planning. She'll also be instrumental in overseeing capacity planning and managing organizational priorities to ensure internal alignment across the department.

"Tiffany has already played a large role in First Tech's delivery of exceptional solutions that help our organization provide the best member experience," said Brad Calhoun, Chief Retail and Marketing Officer. "We're excited to see her assume a larger role within our retail channel and the continued improvements and value she will bring to the team."

Since joining First Tech in 2014, Jew has been deeply engaged in helping the credit union provide outstanding service by streamlining practices and procedures. Serving previously as Regional Director, she was responsible for analyzing, measuring and tracking branch network performance.

As Vice President of the Enterprise Program Management Office (EPMO) and Enterprise Solutions team, Putz will oversee the credit union's strategic project portfolio. Under his leadership, the EPMO will partner with line of business leaders and teams to ensure there is strong alignment and focus to deliver high value projects.

"We're thrilled to see Bernard take on a wider, more strategic role within EMPO & Enterprise Solutions," said Mike Upton, Chief Technology and Digital Officer. "We're confident his experience and leadership will bring continued improvement to the credit union's ability to deliver value to all of our members."

Joining First Tech in 2018, Putz has been committed to implementing the best practices that help deliver the results and outcomes necessary to support the next level of growth at the credit

union. Serving previously as Senior Director of EMPO, he was responsible for creating, measuring and communicating program plans.

About First Tech Federal Credit Union

[First Technology Federal Credit Union](http://www.firsttechfed.com) is a \$12+ billion institution headquartered in San Jose, California. It is the nation's premier credit union serving the world's leading technology-oriented companies and their employees, including HP Inc., Hewlett Packard Enterprise, Microsoft, Agilent, Intel, Cisco, Amazon, Nike, Intuit, Google, and more. First Tech is recognized as the industry catalyst for delivering effortless banking experiences to more than 520,000 members through its 42 branch locations, more than 5,400 CO-OP Shared Branch locations, 30,000 CO-OP Network ATMs, and online platforms. First Tech offers a full range of financial services, including traditional banking, online banking, mortgages, financial planning, various consumer loans, and insurance services. Federally insured by NCUA. Equal Housing Lender. For more information, visit www.firsttechfed.com.

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